

Guide to updating your user profile in AIFA Online Services

AIFA is introducing a new method for accessing its online services using credentials protected by multi-factor authentication (MFA). The reasons for this update and the actions required are outlined below.

Enhanced security

Multi-factor authentication adds an extra layer of protection to accounts and data managed through AIFA Online Services.

Receiving the OTP code

The OTP code required for access can be generated using a common authentication application or received at the email address associated with the user account. It is therefore essential that the email address is correct and up to date, including for receiving AIFA communications.

Continuity of Service

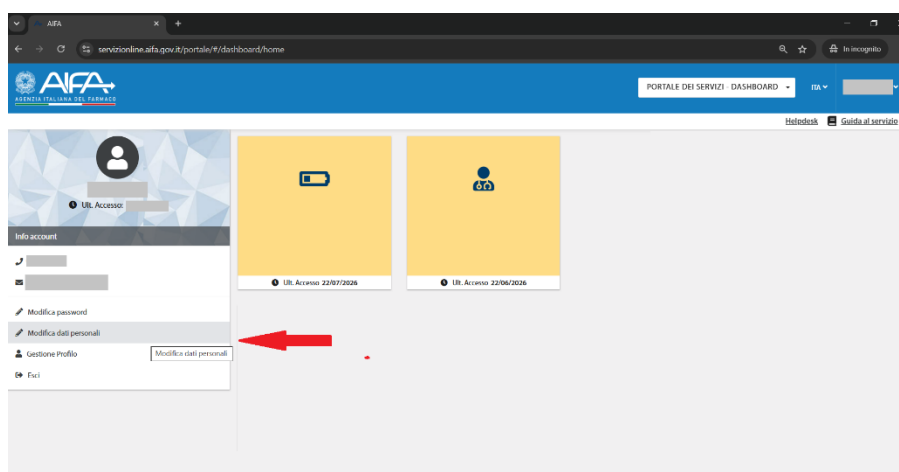
Checking your data before MFA activation helps avoid access difficulties or service interruptions.

Who needs to update the data and by when

Users who wish to continue logging in with AIFA credentials, rather than via SPID, the Electronic Identity Card (CIE), the National Services Card (CNS) or eIDAS Login, must verify the email address associated with their account and, if necessary, update it by 16 October 2026.

How do I update my profile?

Access [AIFA Online Services](#), select the “Edit personal data” function on the left-hand side of the dashboard:



In the “Edit personal data” section, you can view, update and save the email address associated with your user account, as well as your landline and mobile phone numbers (as shown in the image below).

Campi Modificabili:

Email(*)

(Min 3 Max 20 Numeri)

Telefono(*)

(Min 7 Max 20 Numeri)

Cellulare(*)

(Min 3 Max 20 Numeri)

Fax

(*) Campo Obbligatorio

Aggiorna

Important: Users who access AIFA Online Services through EIDAS, SPID, the Electronic Identity Card (CIE) or the National Services Card (CNS) will continue to use these authentication methods, which will remain unchanged.